

OCOA MEETING OUTLINE APRIL 20-21, 2010 ORLANDO, FLORIDA

DAY 1 – TUESDAY, APRIL 20, 2010

Meeting Room 1

8:00 a.m. – 12:00 noon

401K Committee Mtg. (8-10 a.m.)
Telecom Committee Mtg. (10-12 noon)

Meeting Room 2

8:00 a.m. – 12:00 noon

Mark-it! Madness Committee Mtg.

12:00 noon – 1:00 p.m.

LUNCH PROVIDED BY OCOA

Meeting Room 1

1:00 p.m. – 5:00 p.m.

HR Sub-Committee Mtg. (1-3 p.m.)
Health Committee Mtg. (3-5 p.m.)

Meeting Room 2

1:00 p.m. – 5:00 p.m.

Mark-it! Madness Committee Mtg.

5:30 p.m. – 9:00 p.m.

Board of Directors Mtg.

DINNER PROVIDED FOR BOARD & COMMITTEE CHAIRS BY OCOA

DAY 2 – WEDNESDAY, APRIL 21, 2010

Meeting Room 1

8:00 a.m. – 10:00 a.m.

Telecom Committee Mtg.

Meeting Room 2

8:00 a.m. – 10:00 a.m.

Mark-it! Madness Committee Mtg.

MEETING ROOMS 1 & 2 COMBINED

10:30 a.m. – 12:00 noon

General Mtg.

1:00 p.m. – 5:00 p.m.

Mark-it! Madness Committee Mtg.

**OCOA MEETING AGENDAS
ORLANDO, FLORIDA**

**TUESDAY, APRIL 20, 2010
MEETING ROOM 1**

401K COMMITTEE MEETING / 8:00 a.m. – 10:00 a.m.

MEETING AGENDA

1. Review State Participants – Bill Turner
2. Review Plan – Allen Long
3. Review Plan Summary – Allen Long
4. Questions and Answers – Allen Long

TELECOM COMMITTEE MEETING / 10:00 a.m. – noon

MEETING AGENDA

1. Presentation by TWTELCOM (10:00 a.m.)
2. Questions and Answers (10:30 a.m.)
3. Presentation by AT&T (reaching out to new representative?) (11:00 a.m.)
4. Questions & Answers (11:30 a.m.)

**LUNCH PROVIDED BY OCOA
12:00 noon – 1:00 p.m.**

HR SUB-COMMITTEE MEETING / 1:00 p.m. – 3:00 p.m.

MEETING AGENDA

1. Succession Planning Presentation and Workshop – Jose Espino
2. General HR Issues / Open Discussion

HEALTH COMMITTEE MEETING / 3:00 p.m. – 5:00 p.m.

MEETING AGENDA

1. Review of Current Policies and Renewal Dates – UHC Representative
2. Review of Matrix of Services and Members Information
3. Review of Information When OCOA Becomes Secondary to Medicare
4. Current Status of Health Care Legislation in Washington and the Impact to One Call Centers

BOARD OF DIRECTORS MEETING / 5:30 p.m. – 9:00 p.m.

DINNER PROVIDED FOR BOARD AND COMMITTEE CHAIRS BY OCOA

MEETING AGENDA

1. Call to Order – Gary Hansen
2. Committee Chairpersons' Reports
 - a. 401K Committee – Bill Turner
 - b. Telecom Committee – Steve Wright
 - c. Health Committee – John Lansford
 - d. HR Sub-Committee – Jose Espino
 - e. Marketing Committee / Mark-It! Madness – Rick Routh
 - f. Website Committee / John Novak
3. Meeting Update – Patti Canter

EXCUSE COMMITTEE CHAIRPERSONS

4. Approval of Minutes – Teleconference Meeting / January 6, 2010
5. Treasurer's Report – Sandra Holmes / Dan Canter
6. President's Report – Gary Hansen
7. Nominating Committee (Gary Hansen & Ben Zweifel terms expire in 2010) – Dan Meiners
8. Board Whistleblower Policy – Mark Sweet
9. Board Conflict of Interest Policy – Mark Sweet
10. New Business – ALL
11. Next Meeting – Patti Canter

**OCOA MEETING AGENDAS
ORLANDO, FLORIDA**

**TUESDAY, APRIL 20, 2010
MEETING ROOM 2**

**MARKETING COMMITTEE MEETING / MARK-IT! MADNESS / 8:00 a.m. – 12:00 noon
MEETING AGENDA – TBD**

**LUNCH PROVIDED BY OCOA
12:00 noon – 1:00 p.m.**

**MARKETING COMMITTEE MEETING / MARK-IT! MADNESS / 1:00 p.m. – 5:00 p.m.
MEETING AGENDA – TBD**

OCOA MEETING AGENDAS ORLANDO, FLORIDA

**WEDNESDAY, APRIL 21, 2010
MEETING ROOM 1**

TELECOM COMMITTEE MEETING / 8:00 a.m. – 10:00 a.m.

MEETING AGENDA

1. Review Presentation from AT&T, TWTELCOM, and PAETAC (8:00 a.m.)
2. Consensus on Next Steps (9:00 a.m.)
Negotiate with AT&T, RFP (who will write or hire consultant), centers go on their own to find acceptable telecom vendor and abandon OCOA telecom contract concept, or other alternatives

MEETING ROOM 2

MARKETING COMMITTEE MEETING / MARK-IT! MADNESS / 8:00 a.m. – 10:00 a.m.

MEETING AGENDA – TBD

MEETING ROOMS COMBINED

GENERAL MEMBERSHIP MEETING / 10:30 a.m. – 12:00 noon

MEETING AGENDA

1. Call to Order – Gary Hansen
2. Roundtable Introductions – ALL
3. Approval of Minutes – General Membership Meeting / October 2009 / Las Vegas
4. Approval of Agenda – Gary Hansen
5. Board of Directors Update – Gary Hansen
6. Treasurer's Report – Sandra Holmes / Dan Canter
 - a. General Account
 - b. VEBA Trust
7. Committee Reports
 - a. Membership Committee – Claudette Campbell
 - b. Website Committee / John Novak
 - c. 401K Committee – Bill Turner
 - d. Telecom Committee – Steve Wright
 - e. Health Committee – John Lansford
 - f. HR Sub-Committee – Jose Espino
 - g. Marketing Committee / Mark-It! Madness – Rick Routh
8. Open Discussion – ALL
9. Next Meeting Update – Patti Canter
10. Adjournment – Gary Hansen